# MEMBER INSURERS

As an employee of a PLRB member company, you may know that it's free for you to attend the Claims Conference, the industry's largest gathering of claims professionals.

But did you know that you have access to many more resources at no additional cost? That's because PLRB is a member-run, not-for-profit organization dedicated to providing its member companies with the highest quality education, training, and claims handling information at a flat rate with no usage fees.

# **Answer Coverage Questions**

#### PLRB is here to help you untangle your thorniest coverage questions.

- Experienced Attorneys On Call to Answer Coverage Questions
- · Weekly Legal Updates & Quick In-Brief Summaries of Cases
- Detailed Policy Annotations and State-By-State Surveys

## **Train Your Team**

#### PLRB's training resources will prepare you for your next challenging claim.

- Five Annual Conferences for All Experience Levels
- CE-Accredited Online Courses & Certificate Programs
- Webinars, Podcasts, Microlearning, and More!

# **Research Your Issue**

#### PLRB.org offers weather services, building code data, and legal analysis.

- Historical and Breaking Weather/CATs Data & Interactive Maps
- Database with Prior Coverage Questions, Regulatory Bulletins, and more
- Building Code Database with Adoptions and Interactive Diagrams

#### **Property & Liability Legal Departments**

#### **Ask a Coverage Question**

PLRB attorneys respond to your individual coverage question w/in 5 business days

#### **Coverage Database**

- Policy annotations of HO, BP, CP, BR, BI, PA, CA, GR, GL, UM/UIM forms
- State by State annotations on coverage issues, i.e, ACV, ensuing loss, etc.
- Emerging Issues, FAQs, Q&As and Adjuster Resource Sheets on coverage topics
- Coverage questions

#### **Test Your Coverage Knowledge Articles**

Bi-weekly topical coverage issues

#### **Liability Coverage Question of the Week**

Weekly liability coverage question

#### **Property and Liability Law Reviews**

- In-Brief summaries; Comments from PLRB attorneys about court's holding
- Links to related materials

#### **Form Reviews**

 PLRB coverage attorneys will review your manuscript forms for potential ambiguities

#### **Statutory / Regulatory Bulletins**

 Summaries of coverage related statutes and DOI regs & orders

#### **Catastrophe Bulletins**

 In-depth and timely discussion of first party coverage issues that may arise from hurri canes, volcanic eruptions, etc.

#### **Education Department**

#### **Conferences & Expos**

- Claims Conference: 100 courses
- 300 service providers at Expo
- Technology Symposium: focus on insuretech
- Regional Conferences: Central & Eastern
- Large Loss Conference: large claim scenarios from start to finish
- CE/CLE available

#### **Online Training Materials**

- Over 80 CE-approved online training courses
- Certificate programs in Property & Casualty
- Monthly live webinars on emerging topics
- Podcasts featuring interviews with experts
- Microlearning in 20- and 5-minute formats
- Test Your Claims Knowlege Articles
- Illustrations of common residential problems
- Archive of conference handouts
- Business Income Worksheet & Certification
- Building Damage Videos showing restoration

#### **Weather / CAT Department**

#### **Daily Severe Storm & Occurrence Summary**

- Identifies preliminary locations of severe weather reports from National Weather Service.
- Data for other events (which may involve claims for member companies) will also include wildfire or seismic activity.

#### **Major Events Catastrophe Bulletins**

- Web pages for specific major events such as hurricanes, major floods, wildfires, riots, and volcanic eruptions.
- Maps, documents, and data analysis are included

#### **Daily Threats Assessment Alert**

- Report that aggregates various forecasts and forecast charts.
- Includes severe weather and fire weather outlooks for up to seven days in the future, freezing rain/icing, rainfall and snowfall forecasts, for up to three days in the future.

#### **Custom Historical Reports**

 Catastrophe Services staff processes many requests, daily, for lightning probability forecasts and other weather/seismic related claims loss verification.

### **Building Code Department Ask a Building Code Question**

 PLRB staff will respond to your individual building code question w/in 5 business days

#### **Building Code Database**

- Maintain database consisting of state and local building codes
- Provide and maintain graphical interface relating to building code topics
- Research a topic by image (locate relevant building code)
- Frequently asked building code questions, i.e., roofing, slip and fall

#### **Get to Know PLRB**

- PLRB Classes PLRB member training classes offered at most PLRB conferences
- On-line PLRB Tutorials available 24/7 at www.plrb.org
- Customized Live Webinars live webinars about PLRB can be customized to individual company interest
- Call us (888) 711-7572 PLRB staff is always available to walk answer your questions and help you navigate our website